



## Permanent Water Conservation Measures — Residential and Non-Residential

## **NOTICE OF COMMISSION WATER RESTRICTIONS** (*Water Act 2000*)

This Commission Water Restriction Notice ("Notice") is issued by the Queensland Water Commission ("Commission") pursuant to section 360ZE of the *Water Act 2000* (Water Act).

The Commission notifies that, pursuant to section 360ZD of the Water Act, a Commission Water Restriction, namely the Permanent Water Conservation Measures - Residential and Non-Residential ("Commission Permanent Water Conservation Measures") will commence at 12.01am on Saturday 21 April 2012.

**Schedule 1** sets out the Commission Permanent Water Conservation Measures.

**Schedule 2** defines particular words that are used in the Commission Permanent Water Conservation Measures

The Commission Permanent Water Conservation Measures will apply to the local government areas of the following local governments in the SEQ region being:

- Brisbane City Council;
- Gold Coast City Council;
- Ipswich City Council;
- Lockyer Valley Regional Council;
- Logan City Council;
- Moreton Bay Regional Council;
- Redland City Council;
- Scenic Rim Regional Council;
- Somerset Regional Council; and
- Sunshine Coast Regional Council.

For these local government areas, while the Commission Permanent Water Conservation Measures are in force, they are to be the only Restriction in force.

The Commission Permanent Water Conservation Measures should be read in conjunction with the guidelines that are published by the Commission and the Queensland Government from time to time. Relevant guidelines are referred to throughout this document.

The Commission Permanent Water Conservation Measures do not apply to reasonable actions taken to prevent material risks associated with an accident, fire or hazard to health, safety or the environment.

For information on the Commission Water Restrictions currently in effect please:

- go to [www.qwc.qld.gov.au](http://www.qwc.qld.gov.au); **or**
- telephone the Commission on 1300 789 906; **or**
- email to [qwcenquiries@qld.gov.au](mailto:qwcenquiries@qld.gov.au); **or**
- contact your water service provider.

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# SCHEDULE 1: RESIDENTIAL AND NON-RESIDENTIAL WATER

## RESTRICTIONS

### 1. Gardens and lawns

Category of Water Use	Water Restriction
<p><b>1.1</b> Watering established gardens and lawns</p>	<p>On <b>residential</b> and <b>non-residential</b> premises, you may not use water from the reticulated (town) supply system to water established gardens and lawns except as provided for in this Restriction.</p> <p>You may use water from the reticulated (town) supply system to water established gardens and lawns at any time using:</p> <ul style="list-style-type: none"> <li>a) a bucket; or</li> <li>b) a watering can.</li> </ul> <p>Also you may use water from the reticulated (town) supply system to water established gardens and lawns using:</p> <ul style="list-style-type: none"> <li>c) a hand held hose with a twist or trigger nozzle;</li> <li>d) an efficient irrigation system in accordance with the State Government's Efficient Irrigation for Water Conservation Guideline; or</li> <li>e) an efficient sprinkler in accordance with the State Government's Efficient Irrigation for Water Conservation Guideline,</li> </ul> <p>at any time other than on a Monday or between 10 am and 4 pm on any other day.</p>
<p><b>1.2</b> Watering newly established gardens and lawns</p>	<p>On <b>residential</b> and <b>non-residential</b> premises, you may use water from the reticulated (town) supply system to water new gardens and lawns on the day of establishment without restriction.</p> <p>After the day of establishment, watering must then be undertaken in accordance with Restriction 1.1 (Watering established gardens and lawns)</p>

### 2. General cleaning

Category of Water Use	Water Restriction
<p><b>2.1</b> General outdoor cleaning</p>	<p>On <b>residential</b> and <b>non-residential</b> premises, you must not use water from the reticulated (town) supply system for general outdoor cleaning at any time unless you use:</p> <ul style="list-style-type: none"> <li>a) a bucket;</li> <li>b) a hand held hose; or</li> <li>c) a high pressure water cleaning unit.</li> </ul> <p>General outdoor cleaning includes cleaning of:</p> <ul style="list-style-type: none"> <li>d) vehicles;</li> <li>e) external surfaces of a building;</li> <li>f) materials and equipment; and</li> <li>g) animal and pet pens and enclosures.</li> </ul>
<p><b>2.2</b> Cleaning of paved surfaces</p>	<p>On <b>residential</b> and <b>non-residential</b> premises, you must not use water from the reticulated (town) supply system to clean paved surfaces except to the extent necessary to:</p> <ul style="list-style-type: none"> <li>a) deal with significant soiling; or</li> <li>b) prevent material risks to health, safety or the environment or to prevent material risks arising from an accident or hazard.</li> </ul>

### 3. Swimming pools and spas

Category of Water Use	Water Restriction
<p><b>3.1</b> Existing <b>residential</b> swimming pools and spas.</p>	<p>On <b>residential premises</b>, you must not use water from the reticulated (town) supply system to top up a swimming pool or spa except where it can be demonstrated that:</p> <ul style="list-style-type: none"> <li>a) the premises has a rainwater tank or downpipe rainwater diverter installed for the purposes of topping up the swimming pool or spa; and</li> <li>b) you use all available water from the rainwater tank or downpipe rainwater diverter to top up the swimming pool or spa before you use any water from the reticulated (town) water supply system for that purpose; and</li> <li>c) the premises complies with three of the following four measures being:               <ul style="list-style-type: none"> <li>i. a swimming pool or spa cover is used to cover the swimming pool or spa when the swimming pool or spa is not in use; or</li> <li>ii. all showerheads on the premises are water efficient showerheads and all kitchen basin taps and bathroom basin taps on the premises are water efficient taps; or</li> <li>iii. all toilets on the premises are water efficient toilets; or</li> <li>iv. only water efficient washing machines are used on the premises.</li> </ul> </li> </ul> <p>When topping up a swimming pool or spa in accordance with this Restriction it is not required that the hose be held by hand.</p>
<p><b>3.2</b> Existing <b>non-residential</b> swimming pools and spas.</p>	<p>On <b>non-residential premises</b>, you must not use water from the reticulated (town) supply system to top up a swimming pool or spa located on the premises except where it can be demonstrated that:</p> <ul style="list-style-type: none"> <li>a) you keep a written log to track water use on a weekly basis so as to detect leaks and identify abnormal water use; and</li> <li>b) if a leak is detected, action is taken forthwith to remedy the leak; and</li> <li>c) the premises has a rainwater tank installed or a downpipe rainwater diverter installed and connected to the swimming pool or spa; and</li> <li>d) you use all available water from the rainwater tank or downpipe rainwater diverter to top up the swimming pool or spa before you use any water from the reticulated (town) water supply system for that purpose; and</li> <li>e) the premises complies with the following measures being:               <ul style="list-style-type: none"> <li>i. all showerheads and taps in the common areas and public amenities areas on the premises are water efficient showerheads and water efficient taps; and</li> <li>ii. a 'clear view screen' is installed on the backwash outlet line of the swimming pool or spa; and</li> <li>iii. a sub-meter is installed by a licensed plumber on the pool or spa make-up supply line.</li> </ul> </li> </ul> <p>A measure required under paragraphs (c) or (d) or sub-paragraphs i, ii, or iii. of paragraph (e) will not apply if you obtain written confirmation from the service provider responsible for the relevant local government area that the water service provider is satisfied that the physical characteristics of the premises prevent compliance with the relevant measure.</p>

## SCHEDULE 2: DEFINITIONS

Unless a contrary intention appears, definitions used in the Act apply to the interpretation of this Commission Water Restriction:

**Act** means the *Water Act 2000* as in force from time to time.

**bucket** means a bucket and other similar vessels with a volume capacity of 20 litres or less. This includes drip watering devices gravity fed from a container.

**caravan park** means caravan, mobile, non mobile home sites and individual caravans, mobile and non mobile homes and all common areas and communal facilities located within the premises other than:

- a) a manufactured home placed on a site within the premises pursuant to a site agreement within the meaning of the *Manufactured Homes (Residential Parks) Act 2003* that is connected to separate water metering facilities; or
- b) a caravan that is not owned by the caravan park owner/operator and is placed on a site within the premises that is connected to separate water metering facilities.

**Commission** means the Queensland Water Commission as established and constituted from time to time under the Act.

**Council** means a local government within the meaning of the *Local Government Act 2009*.

**customer** means:

- a) a person who purchases registered services supplied by the service provider; or
- b) a person who occupies non-residential premises that enjoy registered services supplied by the service provider.

**downpipe rainwater diverter** means a device designed to divert rainwater as required from a downpipe fitted to a gutter to an outlet capable of attaching to a hose or stormwater pipe.

**efficient irrigation system** means an irrigation system designed to operate in accordance with the State Government's Efficient Irrigation for Water Conservation Guideline.

**efficient sprinkler** means a non-fixed watering device that is designed to:

- a) attach to a hose;
- b) be moved around in order to irrigate a garden or lawn; and
- c) operate in accordance with the State Government's Efficient Irrigation for Water Conservation Guideline.

**external surfaces of a building** means:

- a) the external walls of a building;
- b) the external roof areas of a building;
- c) the external windows and glass areas of a building;
- d) the outdoor entertainment areas of a building.

**garden** means any ground used for the cultivation of, or in which there are situated trees, shrubs, flowers, plants, vegetables, or vegetation of any kind including plants in pots or tubs and excluding lawn.

**hand held hose** means a hose fitted with a trigger nozzle or twist action nozzle that is held by hand when it is used.

**high pressure water cleaning unit** means a machine that operates a pump to increase the pressure of the water delivered from a trigger nozzle forming part of the machine.

**lawn** means an expanse of grass-covered land that is usually associated with a garden, but does not include active playing surfaces.

**licensed plumber** means a plumber appropriately licensed under the *Plumbing and Drainage Act 2002*.

**manufactured home** means a structure, other than a caravan or tent that has the character of a dwelling house that is designed to be able to be moved from one position to another and is not permanently attached to land within the meaning of the *Manufactured Homes (Residential Parks) Act 2003*.

**ML** Megalitre means million (1,000,000) litres of water drawn from reticulated (town) supply system. This equates to 1,000 kilolitres (kL).

**Non-Residential Premises** means premises that are not residential premises including business premises, industrial premises, factory premises, commercial office premises, Commonwealth, State and Local government premises, hotels, private training centres, nursing homes, hostels, public and private hospitals, caravan parks, Retirement Villages, churches and convents, halls and show grounds, neighbourhood centres, shopping centres, sporting clubs, medical and dental clinics, transport depots, nurseries, market gardens, turf farms, farms, education facilities (including universities, State and private schools), conference centres, childcare centres, kindergartens, parks and gardens of significance (as determined by a Council), heritage gardens and sportsgrounds, public beaches and the

common property of a community title scheme under the *Body Corporate and Community Management Act 1997* or under the *Building Units and Group Titles Act 1980*.

**outdoor entertainment area** means a patio, deck, balcony or courtyard area of a building which is used as a meals area or for socialising, hobbies or entertainment purposes.

**paved surfaces** means paved areas such as streets, paths and driveways and, where they are not an outdoor entertainment area, patios, courtyards, verandahs, decks or similar areas with surface areas of bitumen, concrete, rock, timber, masonry, metal or other hard material.

**rainwater tank** means a covered tank with a minimum capacity of 1000 litres designed and installed specifically for the purpose of collecting rainwater from a building and any stand or other structure that supports the tank.

**resident** means a person who primarily resides at the premises.

**Residential Premises** means a house (single dwelling), townhouse, unit, block of flats, boarding house or any other form of permanent residential accommodation but does not include nursing homes, caravan parks, hostels or Retirement Villages.

**reticulated (town) supply system** means a system of water distribution infrastructure operated by a service provider delivering potable (drinking quality) water to premises in the local government area of the service provider, directly to the premises through the distribution system or indirectly to the premises in a water tanker or other container containing water that has been sourced from the reticulated supply system; the system also includes a rainwater tank which contains any water sourced from the reticulated water supply system including rainwater tanks employing a trickle top-up system or water recirculation device. However, the system does not include a rainwater tank that is connected to a house via an automatic switching valve for the purpose of maintaining supply to internal toilet cisterns, washing machine cold water taps or other fixtures specified in a local planning instrument where stored rainwater is sourced directly from an outlet from a tank or upstream from the automatic switching valve.

**Retirement Village** means premises that are subject to a retirement village scheme under the *Retirement Villages Act 1999* other than a lot included in a community titles scheme within the meaning of the *Body Corporate and Community Management Act 1997* or the *Building Units and Group Titles Act 1980*.

**service provider** means —

- a) a water service provider; or
- b) a sewerage service provider under the Water Supply Act.

**spa** means a small pool or facility through which aerated water is pumped and which is primarily used for recreation and exceeds 3000 litres capacity. The term includes a mobile or portable spa but excludes a spa that is installed in a bathroom

**swimming pool** means a pool that is permanently attached to a filter system and has a volumetric capacity of at least 3,000 litres.

**swimming pool cover** means:

- a) if purchased prior to 4 December 2006, a cover which floats or is attached to the sides of the pool, is designed specifically for the purpose of reducing evaporation from a pool or spa and which is not more than 30 cm above the water surface; or
- b) if purchased from 4 December 2006 a cover that has at least a 400 micron thickness (400 thousandths of a millimetre) and which is approved as a pool cover under the Smart Approved WaterMark Scheme.

**trigger nozzle or twist action nozzle** means a nozzle, controlled by a trigger, button, twist action or similar mechanism which must be controlled by hand for the water to flow.

**vehicle** means a conveyance that is designed to be motorised or drawn by a motorised conveyance and includes, but is not limited to, a motor vehicle, motorbike, trailer, caravan or boat whether registered for use on roads or not.

**water efficient showerhead** means a showerhead that has a 3 star rating or better under the Australian Water Efficiency Labelling and Standards Scheme or a showerhead that has a maximum flow rate of 9 litres per minute.

**water efficient tap** means a tap that has a 3 star rating or better under the Australian Water Efficiency Labelling and Standards Scheme or a tap that has a maximum flow rate of 9 litres per minute.

**water efficient toilet** means for new dwellings a toilet that has a 3 Star rating (6/3 L) or better under the Australian Water Efficiency Labelling and Standards Scheme or, for an existing dwelling it means a toilet that has a 1 Star rating (9/4.5 L) or better under the Australian Water Efficiency Labelling and Standards Scheme.

**water efficient washing machine** means a washing machine that:

- a) if purchased prior to 4 December 2006,
  - is a front loading washing machine; or
  - has water consumption corresponding to a 4 Star or better as described in AS6400: 2005, Annex E, Table E1, Clothes washing machines water consumption by star rating; or
- b) if purchased after 4 December 2006, is a washing machine that has a 4 Star rating or better under the Australian Water Efficiency Labelling and Standards Scheme.

**watering can** means a pouring vessel with a volume capacity of 20 litres or less.

**water recirculation device** means a device that allows diversion of the initial flow of cold water from a hot water pipe to a rainwater tank or rainwater storage facility that supplies water to internal plumbing fixtures or that allows the flow to be recirculated into the hot water system.